

## *We Respect Your Time*

Here at West Pasco Family Dental we have a very unique  
Cancellation/On Time policy

Our goal is to provide better, more efficient service for you. For this reason we have implemented a guaranteed "On Time" policy for our patients. **If you are not seated in the clinical area within 15 minutes of your appointment time we give you a \$50.00 gift certificate to Applebee's.** This is for regular appointments that are scheduled in advance, not same day or next day emergencies.

Understandably, it can be frustrating when a patient does not show up for an appointment. Patients who schedule appointments and do not show up are taking away the opportunity for our other valued patients to be seen. What we ask from you is a 24-hour notice of cancellation. For every "No Show" or "Late Cancellation", a \$50.00 fee will be assessed.

Sincerely,  
Dr. Greg Frodel  
Dr. Larry Braithwaite  
& The Staff at West Pasco Family Dental